



AVA ZAP VOYAGES

This cancellation insurance covers any unforeseeable event beyond your control preventing you from leaving, including Covid reasons !

To be subscribed no later than 24 hours after the purchase of the trip or the day before the 1st day of application of the penalties provided in the tour operator's cancellation scale.



**CREATE YOUR
FREE & IMMEDIATE
QUOTE!**

COVERAGE



CANCELATION



INTERRUPTION



TRAVEL
INCIDENT

ALSO...



AVA CARTE SANTÉ AVANTURE
INSURANCE FOR YOUR SPORTS
ACTIVITIES IN FRANCE & EUROPE
FROM 1,5 € / DAY



AVA ZAP LOISIRS
LEISURE ACTIVITIES
CANCELLATION INSURANCE
FROM 20 €

DURATION	RESIDENCY	DESTINATION	AGE LIMIT
- 180 days	European Union	All the world*	None

*Russia et Ukraine.

PRICES

Per person and per month.

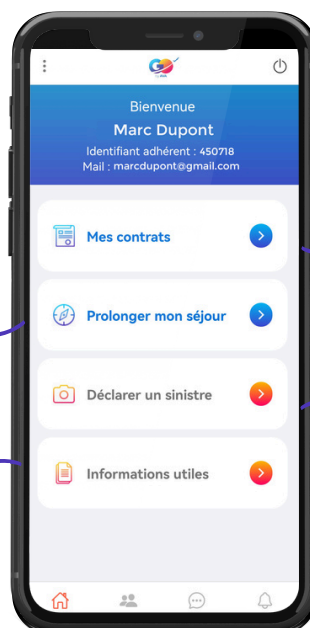
Per person

Up to 180 days

4,2 % of the trip price
20€ minimum

GOBYAVA +

In addition to a contract at the best value for money, with us you have an app, an **Whatsapp** line and the whole **#GObyAVAFamily** by your side!



View and **download**
your documents
anywhere, anytime

You can **extend**
your stay's
insurance directly
from the app

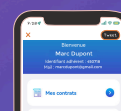
Info and tips by
country and **medical**
addresses in many
cities!!

Declare a claim
and **request a**
refund in a few
clicks

GOBYAVA.COM

+33 1 53 20 44 20

download the app!



AVA ZAP VOYAGES

THE GUARANTEES IN DETAIL



CANCELLATION ALL EXCEPT (A1)

12 000 € per person. Max. **30 000 €** per event.
Deductible: 50€ per file

CANCELLATION ALL EXCEPT (A2)

12 000 € per person. Max. **30 000 €** per event.
Deductible: 50€ per file



INTERRUPTION OF STAY

Reimbursement of land services not used pro rata temporis (transport not included).
Max. **€12,000** per insured or **€30,000** per event



EXTENSION OF STAY

Hotel expenses **80 € per night**. Max.: 14 nights

HOTEL EXPENSES FOLLOWING QUARANTINE

Hotel expenses **150 € per night**. Max.: 14 nights



CONTACT GOBYAVA.COM



@gobyava_voyage



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#GOBYAVAFAMILY

THE MAIN EXCLUSIONS OF THIS CONTRACT

We are transparent! You will find all the exclusions and information on our [General Conditions](#).

- Any circumstance only detrimental to simple enjoyment.
- Any event occurring between the date of subscription to the trip and the date of subscription to the insurance contract, including illness or accident.
- Pregnancy including its complications beyond the 28th week and in all cases, voluntary termination, childbirth, in vitro fertilization and their consequences.
- From the simple fact that the geographical destination of the trip is not recommended by the French Ministry of Foreign Affairs.
- Any event for which the travel agency may be held liable in application of the Tourism Code in force.
- Non-presentation, for any reason whatsoever, of documents essential to the stay, such as passport, identity card, visa, transport tickets, vaccination card except in the event of theft, within 48 hours prior to departure, passport or identity card.
- Epidemics and pandemics, pollution, natural disasters.
- Civil or foreign war, riots, strikes, popular movements, acts of terrorism, hostage taking.
- Willful non-compliance with the regulations of the country visited or the practice of activities not authorized by local authorities.

WHAT TO DO IN CASE OF CLAIM ?

You will find the description of the supporting documents on our [Terms and Conditions in event of a claim](#).

You must report your claim to AVA Assurances within five working days of becoming aware of it, except in the event of a fortuitous event or force majeure.

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sinistres@ava.fr

You must provide us with:

- The originals of the tour operator's detailed invoices showing land services and transport services.
- The travel registration invoice or the agency registration form.
- The certificate or proof from the Assistance Company confirming the date of the repatriation or early return and the reason for it.
- Any other document that we deem necessary for the investigation of the file.



YOUTH MOBILITY SPECIALIST

Bon voyage !

DON'T FORGET

for a better stay abroad !

- Check the validity of your passport and visa
- Take a look at [Ariane](#), the site of the French Ministry of Foreign Affairs
- Do your vaccinations and a complete check-up before leaving Europe
- Find out about the [habits and customs](#) of the destination country
- Download the app full of useful information and health addresses for many destinations! 😊



download
the app !



check us on
Whatsapp



create your
free quote